

DISASTER RESOURCE DIRECTORY



MONTEREY COUNTY OFFICE OF EMERGENCY SERVICES

August 2016

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This Disaster Resource Directory is intended to provide members of the Monterey County community with important contact information for organizations and agencies involved in providing disaster assistance following emergencies of all kinds. For ease of use it is organized by needs as shown in the left hand column. The information provided is current as of the publication date shown on the cover.

The Directory provides contact information for commonly known providers of disaster resources operating in Monterey County. It does not include all available resources that may be present in the county, region or state. Additional resources will be added as they are identified. The Office of Emergency Services updates the guide on a periodic basis, however resource and contact information is subject to change without notice.

We hope you find this guide valuable in your emergency preparedness and disaster recovery efforts. If you have validated information on unlisted disaster recovery organizations or resources, please provide us with the appropriate information as shown in the guide. We will include it in the next update. Submit information to:

Monterey County Office of Emergency Services
1322 Natividad Rd.
Salinas, CA 93906
831-796-1905
bowerd@co.monterey.ca.us

I Need	Organization	Description. Of Service	Phone	Web site
Food	Monterey Co. Dept. of Social Services	Cal-Fresh (formerly food stamps) provides food through electronic benefits cards	831-755-4400	http://mcdss.co.monterey.ca.us/benefits/#calfresh
	Monterey Co. Recovers	Web based program matching needs with donated goods and services including food		http://www.montereyco.recovers.org
	Monterey County 2-1-1	Provides information and referral for local food assistance programs	2-1-1	http://www.unitedwaymcca.org/2-1-1
	The American Red Cross	Provides emergency food service to disaster survivors at designated shelter locations	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
	Food Bank for Monterey County	Provides emergency food to eligible low-income families	831-758-1523	http://www.foodbankformontereycounty.org/
	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	http://www.tsamonterey.com/contact/
	CA Dept. of Public Health	Womens, Infants and Children Program provides money for food to low-income mothers, infants and children	888-942-9675	www.cdph.ca.gov/programs/wicworks/Pages/default.aspx
	CA Dept. of Social Services	Administers state-wide Cal Fresh (formerly food stamps) program	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
Shelter	American Red Cross	Provides local emergency and evacuation shelter facilities, support and resources	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
Money/Job	Monterey County Dept. of Social Services	CalWORKS cash assistance program provides cash assistance to low income families with dependent children	866-323-1953	http://mcdss.co.monterey.ca.us/benefits/#calworks
	Monterey County Dept. of Social Services	CalWORKS Employment Services provides assistance with job training and finding a job	866-323-1953	http://mcdss.co.monterey.ca.us/careers/

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Money/Job	Monterey County Dept. of Social Services	General Assistance program provides cash assistance for unemployed adults not receiving other public assistance	866-323-1953	http://mcdss.co.monterey.ca.us/benefits/#general
	CA Employment Development Department	Provides State assistance to unemployed and job seekers	800-758-0398	https://www.caljobs.ca.gov/vosnet/Default.aspx
	CA Employment Development Department	Provides State assistance to employers	916-654-7799	http://www.edd.ca.gov/Employer_Services.htm
	US Social Security Administration	Provides social security and survivors benefits and assistance with social security checks	800-772-1213	https://www.ssa.gov/agency/emergency/
	Tsu Chi	Provides cash aid to help with basic necessities	408-457-6969	http://www.us.tzuchi.org/us/index.php?option=com_content&view=article&id=1143&Itemid=377
Medical Care	Monterey County Dept. of Social Services	Medi-Cal program provides health insurance for low income families, seniors, and adults with disabilities	866-323-1953	http://mcdss.co.monterey.ca.us/benefits/#medical
	American Red Cross	Provides medical, nursing and mental health support services	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
	Big Sur Health Center	Provides complementary medical and mental health services, free medications and supplies	831-667-2580	http://www.bigsurhealthcenter.org/
	CA Dept. of Public Health	Statewide Medi-Cal information for children and adults with limited income and resources	800-300-1506	http://www.coveredca.com/medi-cal/
Replacement Documents	Monterey County Recorder's Office	Assistance replacing Monterey County produced birth, death and marriage certificates	831-755-5041	http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor-county-clerk-recorder
	CA Dept. of Public Health	State agency with information on replacing documents produced in other CA counties	916-445-2684	http://www.cdph.ca.gov/certlic/birthdeathmar/Pages/CountyRecorderOffice.aspx
	CA Dept. of Motor Vehicles	Assistance with replacing drivers licenses, vehicle registrations and titles, and state issued ID cards	800-777-0133	http://www.dmv.ca.gov/portal/dmv

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Pet/Animal Care and Assistance	SPCA for Monterey County	Pet sheltering, rescue, emergency pet food and supplies	831-373-2631	http://www.spcamc.org/
Clothing	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	http://www.tsamonterey.com/contact/
	Monterey County Recovers	Web based program matching needs with donated goods and services including clothing		http://www.montereyco.recovers.org
Personal/ Household Goods	Monterey County Recovers	Web based program matching needs with donated goods and services including toiletries, bedding, furniture, kitchen ware, etc.		http://www.montereyco.recovers.org
	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	http://www.tsamonterey.com/contact/
	The American Red Cross	Provides relief supplies to disaster survivors	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
Tax Assistance	Monterey County Assessor/Clerk/Recorder's Office	Provides assistance with property tax adjustments due to disaster damage	831-647-7719	http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor
	CA Board of Equalization	State assistance with sales and use, property and special taxes	800-400-7115	http://www.boe.ca.gov/
	CA Franchise Tax Board	State assistance with state income tax for individuals and businesses	800-852-5711	https://www.ftb.ca.gov/index.shtml
	U.S. Internal Revenue Service	Information on casualty, disaster and theft losses and general IRS tax information	800-829-1040	https://apps.irs.gov/app/officeLocator/index.jsp?zipCode=93906&radius=10&submit=1
Assistance for Veterans	Monterey County Military and Veterans Affairs Office	Provides advocacy, assistance and services for veterans and military members	831-647-7613	http://www.co.monterey.ca.us/government/departments-i-z/military-veterans

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Assistance for Veterans	California Dept. of Veterans Affairs	Services for veterans with loans through CALVET	800-952-5626	https://www.calvet.ca.gov/
	U.S. Dept. of Veterans Affairs	Assistance with federal Veterans Affairs benefits	800-827-1000	http://www.va.gov/
Infrastructure Restoration/ Debris Removal/ Disposal	Monterey County Public Works Dept.	Information on County owned road, bridge, and culvert restoration	831-755-4800	http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/public-works/divisions/road-bridge/road-bridge-maintenance
	Monterey County Environmental Health Dept.	Information on hazardous waste disposal requirements and resources	831-647-7654	http://www.mtyhd.org/index.php/services/environmental-health/hazardous-materials-management/site-mitigation/
	Monterey County Health Dept.	Information on well testing, restoration, and demolition	831-755-4505	http://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/wells/
	Monterey County Health Dept.	Information on septic system testing, restoration and demolition	831-755-4542	https://www.mtyhd.org/index.php/services/environmental-health/environmental-health-review-services/onsite-wastewater/
	Monterey County Health Dept.	Information on small water systems with 2-14 connections	831-755-4505	https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/
	Waste Management Inc.	Information on debris disposal assistance	831-755-4505	https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/
	Cal Fire	Assistance with fire suppression damage claims	831-204-0446	http://calfire.ca.gov/index
	PG&E	Information on electric and gas service restoration	800-743-5000	https://www.pge.com/
	AT&T	Information on phone, TV and internet outages		https://www.att.com/contactus/
Rebuilding Assistance	Monterey County Resource Management Agency	Assistance with repair and rebuilding permits	831-755-5025	http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency

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Rebuilding Assistance	USDA Natural Resource Conservation Service	Assistance with emergency watershed protection from disaster damage	831-424-1036	http://www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/landscape/ewpp/
	Monterey County Resource Management Agency	Assistance with watershed protection (storm water, erosion, debris flow)	831-755-5847	http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/environmental-services
	CA Contractors State Licensing Board	Information on state licensed construction contractors	800-962-1125	http://www.cslb.ca.gov/
Disaster Response and Recovery Information	Monterey County Office of Emergency Services	Information on personal, family and business recovery from disasters	831-796-1900	http://www.co.monterey.ca.us/oes/
	The American Red Cross	Provides emergency preparedness and disaster recovery information and assistance	866-272-2237	http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast
	CA Governor's Office of Emergency Services	Provides information on statewide disaster response and recovery programs and federal program eligibility	916-845-8510	http://www.caloes.ca.gov/

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